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Atty. Dkt. No. 089339-0369

THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Renate Zygan-Maus, et al

Title: A METHOD AND APPARATUS
FOR HANDLING CALLS
REQUIRING THE SUPPORT OF
AN INTELLIGENT NETWORK

Appl. No.: 09/806,406

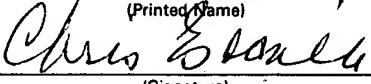
Filing Date: 03/30/2001

Examiner:

Art Unit:

D-864-82

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Sir:

Applicant's attorney respectfully requests that the records of the United States Patent and Trademark Office in connection with the above-identified application be changed to show the following customer number for all future communications.

26371

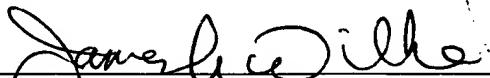
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PATENT TRADEMARK OFFICE

Respectfully submitted,

Date 5/14/02

By



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